BENEFITS
CARDS
SECURING A YELLOW CARD

The Makati Health Plus (MHP) Program, better known as the “Yellow Card”, provides indigent and low-income residents and other beneficiaries with access to quality health care through subsidized hospitalization and free outpatient services at the city-run Ospital ng Makati (OSMAK) in Barangay Pembo. Yellow Card beneficiaries are also entitled to free check-ups or consultations at the city’s 28 fully-equipped barangay health centers, where medical services, ranging from maternal and child care to elderly care, are available. Aside from OSMAK, the Acute Care Center-OSMAK in Bel-Air provides emergency medical care for the seriously ill or injured beneficiaries.

For new applicants and renewals:

Office/Department:
Makati Health Program Office (MHPO)
4/F Makati City Hall New Bldg.

Contact Person(s):
Mrs. Editha D. Ruazol
Office Head
(or the MHPO Staff)
899-8930/899-8957/870-1127/870-1334

For follow-up home visitation:

Office/Department:
Makati Action Center (MAC)
899-9068/896-8456/870-1711

Requirement(s):
A. Family Card (covers the cardholder and qualified dependents) – for married residents; married employees of the city government; domestic helpers–whether married or single parents–of residents.

1. Original and Photocopy of Voter’s ID or COMELEC Certification (Mr. & Mrs.)
2. PhilHealth ID/ or MDR (for Family Card)
3. Barangay Clearance (Original and Photocopy)
4. Community Tax Certificate or Cedula 
(Original and Photocopy)
5. Birth certificate of children aged 20 years and below 
(Original and Photocopy)
6. Marriage Contract (If married) (Original and Photocopy)
7. Affidavit of Live-in status (if not married) 
(Original and Photocopy)
8. Latest Income Tax Return or ITR (Original and Photocopy)
9. Certificate of Employment (Original)
10. Affidavit of Economic Status, if not employed (original)
11. Two (2) pieces latest ID pictures of the applicant (1x1) 
white background 
12. Family Picture
13. One (1) long brown envelope

B. Solo Card (covers only the cardholder) – for single residents aged 21 
and above; city government employees who are non-residents, single or 
marrid; single maids, of residents.

1. Original and photocopy of Voter’s ID or COMELEC 
Certification.
2. PhilHealth ID (Original and Xerox copy)
3. Barangay Clearance (Original and Xerox copy)
4. Community Tax Certificate or Cedula 
(Original and Xerox copy)
5. Latest Income Tax Return or ITR
6. Certificate of Employment
7. Affidavit of Economic Status, If not employed
8. Two (2) pieces latest ID picture of the applicant (1x1) 
white background
9. One (1) long brown envelope

**Note:** For item nos. 1,2,3, and 4 both original and photocopy will be 
presented to the concerned office/department, but only the photocopy 
needs to be submitted.

C. For Makati City Government Employees

C1. Family Card – for married employees who are residents of Makati
1. Certificate of Employment from HRDO/Head of Office (Original)
2. PhilHealth ID
3. Marriage Contract
4. Affidavit of Live-in, if not married
5. Birth Certificate of Dependent/s who are 20 years old and below
6. Two (2) pieces latest ID picture of the applicant (1x1) white background.
7. Family pictures
8. One (1) long brown envelope
9. COMELEC Certification of spouse (Original and photocopy)

Note: For item 2, 3, and 4, both original and photocopy will be presented to the concerned office/department, but only the photocopy needs to be submitted.

C.2 Solo Card - for single employees who are residents of Makati, and for employees who are non-residents of Makati, whether single or married.

1. Certificate of Employment from HRDO/Head of Office (Original)
2. PhilHealth ID
3. Two (2) pieces latest ID picture of the applicant (1x1) white background.
4. One (1) long brown envelope

IMPORTANT: An applicant who is currently confined at the hospital is disqualified from availing of the Yellow Card.

Note: For senior citizens, please refer to the Section on Senior Citizens on page 31.

Procedure:
A. First-time applicants – except senior citizens
   1. Bring the requirements to the Makati Health Program Office (MHPO) at the 4th Floor, New Makati City Hall, for preliminary interview and screening of requirements.
2. The MHP Office makes a transmittal report, attaching application and requirements of New Applicants and submits these to the Makati Action Center office subject for home visitation.
3. If MAC personnel are able to interview you personally and find that you meet all the requirements, they will immediately hand you a Notice of Claim.
4. After two to three days, go to the MHP Office at the 4/F New Makati City Hall and present your Notice of Claim, then pay the required fee for card lamination to get your Yellow Card.
5. If you are not around when MAC personnel do the home visit, they will leave a Home Visitation Notice with your relatives or neighbors to inform you of such visit. In the meantime, your application will be put on hold.
6. If on the second home visit you are around for the interview by the MAC personnel, and they find your application satisfactory, they will immediately hand you a Notice of Claim.
7. After two to three days, go to the MHP Office and present of the said notice, then sign your card and pay P20.00 for card lamination fee to obtain your Yellow Card.
8. The MAC personnel will conduct up to three home visits only. If on the third and last visit you still cannot be found at your given address, your application will be disapproved.

B. For renewal of expired or nearly expired Yellow Cards:
1. Bring the expired/recently expired Yellow Card and PhilHealth ID (If Solo) MDR-Member Data Record (if family) to the MHP-Office encoding section to verify if your name is on the Database/masterlist of cardholders.
2. If your name is on the list, you will be asked to go to the Cluster Interviewer to fill up index card for record purposes.
3. After a day, claim your Yellow Card at the front desk MHP Office and pay P20.00 for the card lamination fee and get your Health Plus Card.

If your name is not on the list:
1. You will fill up an Application Form and attach your complete requirements.
2. MAC personnel will conduct an unannounced visit to your home to confirm residency and other relevant information.
3. If MAC personnel are able to interview you personally and find that you meet all the requirements, they will immediately hand you a Notice of Claim.
4. After two to three days, present your Claim slip at the MHPO-Clustering then claim your card and sign it, then pay P20.00 for the card lamination.
5. If you are not around when MAC personnel do the home visit, they will leave a Home Visitation Notice with your relatives or neighbors to inform you of such visit. In the meantime, your application will be put on hold.
6. If on the second home visit you are around for the interview by the MAC personnel, and they find your application satisfactory, they will immediately hand you a Notice of Claim.
7. The MAC personnel will conduct up to three home visits only. If on the third and last visit you still cannot be found at your given address, your application will be disapproved.

For confiscated/lost Yellow Cards:
1. For confiscated cards, bring complete requirements including PhilHealth ID (for Solo)/MDR Member Data Record (for Family) to the MHP Office Encoding Section to check on the reason for the card’s confiscation and you will be asked to go to the cluster interviewer to get your complete requirements and wait for homevisit.
2. For lost cards, bring PhilHealth ID (for Solo)/MDR Member Data Record (for family), including affidavit of loss, and submit to the Encoding Section and you will be asked to go the cluster interviewer to get your complete requirements. If card is expired for more than (1) one month, you will wait for home visit; or if not expired/lost card only, you will get the Yellow Card on the other day.
3. The Cluster Interviewer will ask you to wait for a notice coming from MAC that will tell when you can come back to claim you card.
4. On the date and time given by MAC Personnel, go to the MHP office and present your Notice of Claim to the Verification area.
5. After a day go to the MHP Office and claim your yellow card then pay P20.00 for lamination.

**MHP General Guidelines**

1. Applicants, except for those eligible for the Solo card, must be legitimate residents and registered voters of Makati.
2. No income limitations; based on Monthly Family Income MHP Cards are color coded (*Yellow*, MHP-I P6,000.00 below; *Blue*, MHP-II P6,001.00-P12,000; *Green*, MHP-III P12,001-P20,000.00; *Red*, MHP –IV P21,000 above.)
3. Pregnant applicants should not be more than six (6) months on the family way.
4. The Yellow Card must be renewed on or before the birthdate of the cardholders.
5. Expired Yellow Cards are not honored by the Ospital ng Makati (OSMAK), Makati Acute Care Center, instead, they are confiscated and forwarded to the MHPO. Based on its investigation, the MHPO Head, either renews or cancels the card.
6. When a patient with expired Yellow Card gets admitted into OSMAK, the family should immediately coordinate with MHP-Office Head (Mrs. Editha D. Ruazol).

**GETTING A NATIONAL I.D. CARD**

The National Identification Card (NID), commonly known as the White Card, is a privilege card granting 20% discount and VAT exemption (if applicable) to senior citizens age 60 years and above. Discounts maybe availed in restaurants, medicines and essential medical supplies/equipment, hospitals, diagnostic and laboratory tests, medical and dental services, transportation, movie houses, hotels and recreational centers, etc. Also 5% discount for selected basic necessities/prime commodities and utilities.
Office/Department:
Office for Senior Citizens Affairs (OSCA)
2/F, Old Makati City Hall Building
JP Rizal St., Makati City

Contact Person(s):
Dir. Cipriano M. Guarin
Officer-in-Charge

Mr. Rico J. Baran and/or
Ms. Stella N. Paat
Program-in-charge

Mr. Emmanuel E. Villafuerte
Osca Consultant
For Monitoring & Complaints

Qualifications:
1. Filipino Citizen; 60 years and above;
2. Registered voter and actual/current resident of Makati

Requirements:
1. Original documents or I.D. bearing the name and date of birth, such as birth certificate, baptismal certificate, valid passport, SSS/GSIS I.D., PRC Card
2. Comelec I.D. or latest Comelec Registration Certification (with biometrics)
3. Two (2) copies of latest 1x1 photos

Procedures:
1. Secure an application form from the OSCA Office.
2. Present the accomplished form and requirements to the designated Chairman of your barangay senior citizens’ chapter to attest that applicant is a bonafide residents.
3. Submit the attested form (signed by the Chairman) and requirements to the OSCA Office.

The NID (White) card is promptly processed and released (within 10 to 15 minutes), together with the Medicine booklet; DTI/Agriculture and movie booklets.
Fee(s):

1. For new or first time applicant, free NID Card and medicine booklet. Thereafter, P100 for replacement of lost National I.D. Card or change of address (Makati-issued card only); and P20 for renewal or replacement of lost booklet.
2. P20 for DTI and Agricultural booklet (combination of both basic necessities/prime commodities and agricultural products).
3. P15 for movie booklet valid for 6 months.
4. P10 lamination (optional)

GETTING A SENIOR CITIZEN’S YELLOW CARD
(MAKATI HEALTH PLUS I.D.)

The Yellow Card or MHP Plus Card is a subsidized health care service for registered Makati City residents at the Ospital ng Makati (OSMAK) in Barangay Pembo and the Acute Center at Malugay St., Barangay Bel-Air.

Office/Department:
Office for Senior Citizens Affairs (OSCA)
2/F, Old Makati City Hall Building
JP Rizal St., Makati City

Contact Person(s):
Dir. Cipriano M. Guarin
Office-in-Charge

Liza N. Lapuz and /or
Rico J. Garan
Program-in-charge

Requirements:

1. Original documents or I.D. bearing the name and date of birth, such as birth certificate, baptismal certificate, valid passport, SSS/GSIS I.D., PRC Card.
2. Comelec I.D. or latest Comelec Registration Certification (with biometrics),
3. Two (2) copies of latest 1x1 photos.
4. PhilHealth (latest)  
5. Barangay Clearance  
6. One (1) pc. Long brown envelope

**Procedures:**
1. Secure an application form from the OSCA Office.  
2. Present the accomplished form and requirements to the designated Chairman of your barangay senior citizens' chapter to attest that applicant is a bonafide resident.  
3. Submit the attested form (signed by the Chairman) and requirements to the OSCA Yellow Card office for initial processing. The complete documents are thereafter turned over to the MHP office for review and further processing and home visit.  
4. After the home visit, a verification/claim form will be issued to the applicant, which will be presented to the MHP office on the scheduled date of release.

**Fee(s):**
1. P20 for Yellow MHP Plus (MHP) ID Card, including lamination (to be paid directly to MHP Office on the day of release)  
2. P20 for replacement of lost card or change of address

**APPLYING FOR A BLU CARD I.D.**

The BLU card provides financial assistance to families of a senior upon his/her death. Likewise, under this program, a senior citizen receives an annual cash gift of P2,000.00, with P1,000.00 given in June and another P1,000.00 in December.

**Office/Department:**  
Makati Social Welfare Department  
5/F New Makati City Hall  
J.P. Rizal Street, Poblacion, Makati City  
E-mail address: makatisocialwelfare@yahoo.com.ph
Contact Person(s):
Marjorie A. De Veyra
Department Head

Florence I. Ferrer
In-charge
Tel No. 870-1236

NEW APPLICANTS AND REPLACEMENT OF LOST CARD

Requirement (s):
1. 1x1 recent ID picture
2. COMELEC Certificate/Voter’s ID
3. Barangay Clearance
4. Birth/Marriage Certificate
5. Old laminated ID bearing the Makati address and birth date
   (for senior citizens who are 75 years old and above with no
   COMELEC certification)
6. Affidavit of Loss (for lost card)
7. Letter of Consent (for bedridden, disabled and confined
   senior citizens for replacement of lost card)
8. Accomplished application form

Procedure:
1. Register at the Information Desk at the entrance of MSWD. The officer will determine the need and refer the client to an
   appropriate worker.
2. Submit accomplished forms and required documents for qualification by the social worker assigned.
3. A social worker will conduct home visit and collateral interviews for the purpose of attesting that applicant is a
   bonafide Makati resident;
5. Register/ record applicant’s name and BLU card number
   with the chapter chairman in your barangay.
CHANGING CARD/ENTRY OF BENEFICIARY IN THE BLU CARD

Senior Citizens can at anytime change their address as long as they or their beneficiaries are still Makati residents.

Requirement(s):
1. Old BLU card
2. Certificate of Transfer from former barangay
3. Medical Certificate and Letter of Consent (for disabled, bedridden and confined in hospital)
4. Affidavit of Consent for additional or change of beneficiaries.

Procedure:
1. Register at the Information Desk at the entrance of MSWD. The officer will determine the need and refer the client to an appropriate social worker who will facilitate the case.
2. Submit BLU card requirements to the social worker assigned.
4. Register/ record applicant’s name and BLU card number with the chapter chairman in your barangay.

APPLYING FOR A SOLO PARENT I.D.

A single parent is entitled to this card which grants him/her special benefits provided by the national law.

Office / Department:
Makati Social Welfare Department
5th Floor, New Makati City Hall
J.P. Rizal St., Makati City
e-mail: makatisocialwelfare@yahoo.com.ph

Contact Persons (s):
Ms. Marjorie A. De Veyra
Department Head
Ms. Ana Marie R. Cortez, RSW  
In-charge  
Tel. No. 870-1425

Requirements (s):
1. Accomplished application form  
2. 2 pcs. 1x1 I.D. picture  
3. COMELEC Certification/Voter’s ID  
4. Barangay Certificate  
5. Latest Income Tax Return  
6. Appropriate document/evidence that applicant is a Solo Parent  
   - Death Certificate  
   - Court Decree of Annulment/Legal Separation  
   - Affidavit of single parent  
7. Birth Certificate of Children, ages 17 and below

Procedure:
1. Apply at the MSWD.  
2. Initial interview and submission of requirements for qualification.  
3. Social worker to conduct home visitation and collateral interview.  
4. Assessment and Evaluation  
5. Issuance of Solo Parent I.D. (1 week).